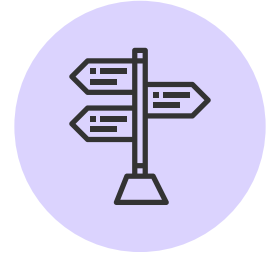


ACTIVITIES

MAKE A CHOICE



OBJECTIVE

Apply the strategies and skills learned in this unit to resolve common conflict scenarios in your day-to-day life, including at school and in personal relationships.

DETAILS

Total Scenarios

15
Scenarios

Estimated Time

25
Minutes

Instructions

After having watched the video, read the scenario and choose the best outcome. Keep in mind the pointers discussed and the different techniques shared.

Action Verbs

- REMEMBER
- UNDERSTAND
- APPLY
- ANALYZE
- EVALUATE
- CREATE

Mastery Levels Key

L1 <i>Easy</i> Word-for-word as in the video	L2 <i>Medium</i> Synonyms	L3 <i>Difficult</i> Interpretation & additional reading required
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In this Activity

... L1	... L2	... L3
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SCENARIOS

Scenario 1: Classmate Clash L1

You're working on a group project and a classmate who thinks very differently from you causes tension in the team. What do you do?

- A. Ignore the tension, hoping it will go away on its own.
- B. Start a respectful conversation about your concerns and how you can work together better.

Outcome A: Ignoring the issue might lead to more tension and a less successful project.

Outcome B: By communicating openly, you can understand each other better and improve your teamwork.

Scenario 2: Disagreement with Group Leader L1

You strongly disagree with the group leader's plan for a project and feel your idea would lead to a better outcome. What would you do?

- A. Just go along with the leader's plan.
- B. Share your perspective respectfully and explain why you believe your idea would work better.

Outcome A: Not expressing your opinion could make you feel unimportant and undervalued.

Outcome B: By sharing your perspective, you might improve the project's outcome and show the importance of diverse viewpoints.

ACTIVITIES

MAKE A CHOICE (CONTINUED)

Scenario 3 Avoiding Disagreements

L1

You have a different opinion from a classmate on a project, but you decide to avoid the conflict. What could happen?

- A. The project goes on without any problems.
- B. The disagreement becomes a bigger problem and affects the project.

Outcome A: Avoiding a conflict might lead to misunderstandings and a less successful project.

Outcome B: Unresolved disagreements can cause tension and affect your team's productivity and project success.

Scenario 4: My Way or the Highway

L1

Your team can't agree on a decision. You push for your idea without considering other viewpoints. What might happen?

- A. Your team accepts your decision and everything works fine.
- B. The team feels unheard and becomes resentful, causing a rift within the team.

Outcome A: Disregarding others' viewpoints can cause division and damage team cohesion.

Outcome B: Ignoring others' ideas can cause resentment and affect the team's performance and relationships.

Scenario 5: Going Along to Get Along

L1

Your teammate disagrees with your approach to a task. To avoid conflict, you agree to their method, even though you know yours is more efficient. What could be the result?

- A. You maintain harmony, leading to successful task completion.
- B. You feel unappreciated, and the task execution is less efficient.

Outcome A: Avoiding conflict can keep things peaceful in the short term but might lead to frustration and inefficiency in the long run.

Outcome B: If you're not using the most efficient method, you might feel frustrated and the task might not be done as well.

Scenario 6: Heated Debate in a Group Meeting

L1

During a group meeting you're leading, two classmates start arguing over a project detail. What do you do?

- A. Let them sort it out themselves.
- B. Step in to find common ground and guide them towards collaboration.

Outcome A: If the argument escalates, it might make others uncomfortable and derail the meeting.

Outcome B: By mediating the argument, you can help maintain a constructive meeting and a positive group dynamic.

Scenario 7: Project Decision Dilemma

L1

Your team has a crucial decision to make on a project, but opinions vary. What's your next step? A. Push for your solution, believing it to be the best.

- B. Encourage an open discussion where everyone's ideas are considered, leading to a decision everyone can agree on.

Outcome A: If your teammates feel unheard, their motivation might decrease, negatively affecting the project.

Outcome B: By promoting open dialogue and considering all perspectives, you help reach a decision everyone can support, which enhances team unity and project success.

ACTIVITIES

MAKE A CHOICE (CONTINUED)

Scenario 8: Personality Clash Causing Disruption

L1

You notice an ongoing disagreement between two team members due to differing personalities, and it's starting to affect the team. How do you respond?

- A. Stay silent, hoping they resolve their issues on their own.
- B. Start a conversation with them separately, then together, using conflict resolution techniques to help them understand and respect their differences.

Outcome A: If the disagreement worsens, it may disrupt the team dynamic and hinder efficiency.

Outcome B: By mediating effectively, you help your teammates appreciate their differences, fostering a healthier team environment and improving productivity.

Scenario 9: Feeling Undervalued in Group Discussions

L1

You often feel that your input is dismissed during group discussions, affecting your motivation. How do you handle this?

- A. Stay silent, assuming your ideas aren't valued.
- B. Express your feelings assertively and ask for an opportunity to share your thoughts during meetings.

Outcome A: If you continue to feel ignored, it can lead to dissatisfaction and lowered productivity. Speaking up is crucial.

Outcome B: Assertive communication can lead to greater inclusion in decision-making, improving your participation and productivity.

Scenario 10: Conflict Avoidance in a Classmate

L1

You notice a classmate consistently avoids conflict, leading to unresolved issues. How do you approach this situation?

- A. Respect their avoidance and manage conflicts on your own.
- B. Encourage them to address conflicts early, offering strategies for conflict management and emphasizing the importance of active participation.

Outcome A: Avoiding conflicts can lead to lingering issues and decreased efficiency. Active participation in conflict management is beneficial for everyone involved.

Outcome B: By helping your classmate understand the importance of addressing conflicts, you promote effective conflict resolution and a more harmonious team environment.

Scenario 11: Unequal Workload

L1

You see that some group members are doing more work than others, creating tension and affecting productivity. What's your move?

- A. Ignore the issue, hoping it will sort itself out.
- B. Initiate a discussion on fair workload distribution, using conflict resolution strategies.

Outcome A: Continued imbalance in workload could lead to burnout and decreased morale. Directly addressing the issue can help prevent this.

Outcome B: By initiating a discussion and facilitating a fair workload distribution, you can improve the team's morale, productivity, and overall satisfaction.

Scenario 12: Favoritism in Group Dynamics

L1

You perceive that the group leader is favoring certain members, causing resentment and impacting group dynamics. How do you tackle this situation?

- A. Ignore the situation, due to its sensitivity and your reluctance to stir up trouble.
- B. Express your concerns either directly to the group leader or during a group discussion.

Outcome A: Ignoring the issue can deepen resentment, damage group cohesion, and potentially affect productivity. Addressing such issues directly can contribute to a healthy group dynamic.

Outcome B: By discussing the issue respectfully, you encourage a culture of fairness and accountability, improving group dynamics and overall group performance.

CONTINUED...

ACTIVITIES

MAKE A CHOICE (CONTINUED)

Scenario 13: Challenges of Online Collaboration

L1

During online group work, you notice communication and collaboration have become challenging, leading to potential conflicts and misunderstandings. What do you do?

- A. Accept the situation as a typical aspect of online collaboration.
- B. Propose strategies to improve online communication and collaboration, and use conflict resolution techniques to resolve any issues.

Outcome A: Ignoring these issues can lead to further misunderstandings, lower group cohesion, and decreased productivity. It's essential to address the challenges of online collaboration head-on.

Outcome B: By confronting the issues and implementing strategies to improve communication, you enhance group unity, reduce conflicts, and boost productivity.

Scenario 14: Handling Critical Feedback

L1

You receive feedback from a peer that seems harsh, creating tension between you two. How would you handle this situation?

- A. Avoid discussing it and harbor resentment towards your peer.
- B. Address it directly and professionally, expressing your feelings and seeking a resolution.

Outcome A: Harboring resentment and avoiding discussion can strain your relationship further and impact your collaboration. Clear and honest communication can help resolve such tensions.

Outcome B: By handling the situation professionally and expressing your feelings, you promote healthier relations, leading to better teamwork and a more supportive learning environment.

Scenario 15: Disagreement over Group Guidelines

L1

A new guideline is introduced in your group that some members disagree with, causing potential conflict. How do you manage this situation?

- A. Go along with it, disregarding your group's dissatisfaction.
- B. Encourage a group discussion to understand everyone's concerns, then take these concerns to the group leader.

Outcome A: Ignoring dissatisfaction can create resentment and lower morale, negatively affecting productivity. It's beneficial to confront such issues directly.

Outcome B: By facilitating a discussion, you ensure everyone's voice is heard and their concerns are addressed. This can boost morale and foster a sense of unity within the group, despite the new guidelines.